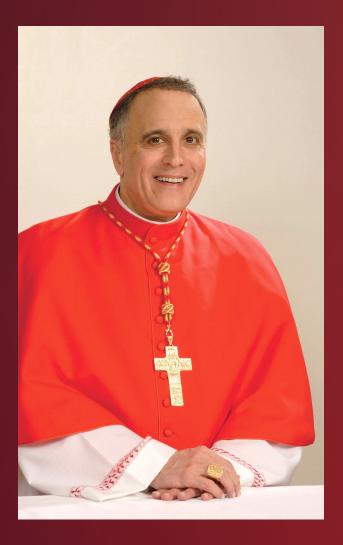
HOPE and RESILIENCY



ANNUAL REPORT 2021



A NOTE FROM THE CARDINAL

Brothers and Sisters in Christ,

Last year was one of great hope and resiliency for our community. Collectively, we continued to persevere through challenges. Many of our neighbors found ways to overcome despite the disruption of the last few years. And like Christ commands, we continued to care for one another in a multitude of ways.

Last year, the Archdiocese of Galveston-Houston continued to offer support to struggling families, the hungry, and the sick. Additionally, we increased outreach across our nearly 150 parishes, welcomed new families into the Diocese, ordained new Auxiliary Bishop Italo Dell'Oro and sadly said goodbye to two of our faithful leaders, Bishop Rizotto and Bishop Sheltz.

In 2021, the San José Clinic valiantly kept its mission to provide healing to Houston's uninsured and underserved. A mission that is now 100 years old!

I pray that each of you – as stakeholders in the organization – accept my profound gratitude for your investment in a mission that is a reflection of Christ's love. 1 Corinthians 16:14 instructs us, "Let all that you do be done with love". The love that each of you show your neighbors in need embody Christ's command.

Please keep in your prayers all in need of support and all blessed to be able to provide support to those in need.

In Christ,

+ Daniel Cardinal Dikardo

Daniel Cardinal DiNardo Archbishop of Galveston-Houston

BY THE NUMBERS

In 2021, we served **3,031** patients resulting in a total of

22,950 patient visits.

TOP 5 COUNTIES

HARRIS COUNTY 2,183	montgomery 119
FORT BEND COUNTY 524	brazoria 90
	LIBERTY 37

PATIENT	AGE	ΤΥΡΕ	OF	VISIT

65+

41-64

19-40

0-18

Department Midtown **Fort Bend Medical Ancillary** 6,705 1,298 **Other Medical Visits** 3,682 741 Radiology 452 Dental 4,477 Pharmacy 5,595 -20,911 Total 2,039

GENDER



ETHNICITY



0% American Indian 2% Asian 14% African American 77% Hispanic/Latino 7% White/Non Hispanic 1% Patient Declined

A NOTE FROM THE **PRESIDENT/CEO**



Friends,

What a year 2021 was! Surely each member of our community has been affected by the long lasting impact of the pandemic – mentally, physically, and economically – and none

more than the patients of San José Clinic. As our frontline staff worked diligently to ensure a safe and caring environment for our patients, the rest of the team worked diligently to sustain our operations and with YOUR help, the Clinic did just that – sustain with HOPE & RESILIENCY!

Please take a moment to review our Annual Report to learn more about our impact in 2021.

As always, our mission to provide healing through quality healthcare is fueled by the human spirit, fueled by our team, fueled by our supporters, and powered by the love of Christ.

Thank you,

Manuer Sander

Maureen Sanders President and CEO San José Clinic

A NOTE FROM THE BOARD CHAIR



Friends,

In 2021, San José Clinic weathered many changes without losing faith in our mission to serve the underserved.

The Board appointed a Strategic Planning

Committee that took particular care to examine the Clinic's successes over the last century. As a result of this analysis, a strategic plan designed to usher the Clinic into its next century was developed.

The Clinic's mission, vision and values were clearly re-defined to give us all HOPE for the patients that God commands us to care for. The Clinic's vision of access to a healthier future for all, inspired by faith, driven by innovation, and powered by the human spirit will make way for our values of Stewardship, Integrity, Resiliency, and Inclusivity.

For the next three years, everyone involved with the Clinic will work diligently to achieve our strategic goals:

- To bridge gaps in access to high-quality health care
- Advance health outcomes for the uninsured and under-resourced
- Spread the Clinic's focus as a leading provider of quality healthcare for the uninsured across the Archdiocese
- Attract, develop and retain top talent
- Ensure long-term financial strength and sustainability
- Exemplify best practices of nonprofit boards

We ask that you join us in prayers for a successful Centennial and an impactful second century!

Best,

Dozuiherer Henna

Michelle Herrera Board Chair San José Clinic



MISSION

The mission of San José Clinic is to provide healing through quality healthcare and education with respect and compassion for those with limited access to care.

San José Clinic was founded in 1922 with the vision of Monsignor George Walsh, a donation of \$59 from the Charity Guild of Catholic Women, and the service of community volunteers, who all came together with the same hope of breaking down barriers to healthcare for the underserved. For nearly a century, the Clinic has grown from a small frame house to a healthcare facility with two locations, and it has become one of the leading providers of quality healthcare services for the underserved in the Greater Houston area. Today, we proudly uphold the legacy of our founders by continuing to provide healthcare for those who need a health home the most, including primary and specialty medical and dental care as well as vision, laboratory and pharmacy services. San José Clinic is a ministry of the Archdiocese of Galveston-Houston, a Texas Medical Center member institution, and a United Way partner.

VOLUNTEERS

Our volunteers are a part of our ministry and legacy that have been serving Houston for nearly a century. Through their generous donation of time and talent, volunteers make it possible for San José Clinic to fulfill its mission. Exceptional volunteer healthcare providers and community volunteers work together alongside Clinic staff to serve the uninsured of Houston.

VOLUNTEER SPOTLIGHT



Dr. Carter Grinstead

Occupation: Family Medicine Doctor Volunteer since 2019 Volunteer of the Year - 2021

The Mrs. Katie Carroll Award is given annually to an outstanding volunteer that truly embodies a servant leader much like Mrs. Carroll. In 1922, Mrs. Carroll founded the Charity Guild of Catholic Women in response to Monsignor George Walsh's call to fund a clinic serving the poor. Mrs. Carroll's legacy of leadership and service lives on in the work done today at the clinic.

Dr. Carter Grinstead has been a dedicated volunteer of San José Clinic since December of 2019. Dr. Grinstead

graciously volunteers at both locations and has given over 450 hours of service to date. As a cardiologist, Dr. Grinstead provides a much-needed specialty service for our patients.

Dr. Grinstead is a native Houstonian and attended UT Austin for his B.S. and then UT Southwestern for medical school. Dr. Grinstead completed his Cardiology fellowship at Baylor College of Medicine in Houston in 1993. Dr. Grinstead held various positions and academic

appointments in the Houston area throughout his career; most recently practicing with Memorial Hermann Southwest Cardiology Medical Group.

When asked, other SJC team members remark that Dr. Grinstead is very thorough with his patients and diligent with follow-up and care. He is a joy to work with and his patients appreciate him greatly. San José relies greatly on volunteers like Dr. Grinstead, without whom, we would not be able to provide such comprehensive care. Thank you to our Volunteer of the Year, Dr. Carter Grinstead!



It is through the generosity of volunteers that we are able to fulfill our mission. In 2021, we had nearly 500 volunteers contribute a combined 24,000 hours equivalent to over \$900,000 in in-kind value.

Volunteer positions at San José Clinic vary widely, from direct service providers like physicians and counselors to non-clinical volunteers like medical interpreters and accountants. We have three main types of volunteers: high-need clinical, clinical, and non-clinical.



Robert Grodner, DDS

A volunteer since December of 2020, Dr. Grodner has donated one day a week of his time each month, to caring for dental patients at San José Clinic. San José Clinic remains steadfast in our support of the underserved. Volunteers like Dr. Grodner, help keep us moving forward in our mission. When asked what his favorite part of volunteering was, Dr. Grodner said, "Interacting with everyone. It makes me feel not fully retired and I get treated special."



Lynnette J. Mazur, MD

Dr. Mazur originally partnered with UTHealth and San José Clinic during the 1980's. Now that she has retired. Dr. Mazur has come back to San José Clinic to volunteer at not only the Midtown location, but also our Fort Bend location! When we asked her what her favorite part of volunteering was, Dr. Mazur exclaimed "THE MISSION! The mission of San José Clinic is what keeps me coming back. And plus I love kids!" To those providers looking to volunteer, Dr. Mazur says, "IT IS SO FUN! And it is your training. It is a gift we have, and I'm giving back. This is a calling to come back. The clinic provides a service for people who have nowhere else to go."



Beverly C. Newman, PT, PhD

A San José Clinic volunteer here for six years, Dr. Newman has donated her time twice a week, in addition to the Saturday that the clinic is open! She spends 72 hours a month at the clinic conducting physical therapy sessions with our patients. When asked what her favorite part of volunteering at San José Clinic was she said, "I love the flexibility and ability to provide the care that needs to be provided by doing what needs to be done." For those looking to volunteer, Dr. Newman adds, "I say to my friends that it is an exciting way to give back to the community. The patients here are some of the hardest working people in Houston, and I feel like it's our responsibility. You can volunteer one day a month, or one day a week. It's important and these patients in our community need us."

GET INVOLVED

VOLUNTEER

Exceptional volunteer healthcare providers, institutions of higher learning, church groups, community service organizations, retirees, and community volunteers work alongside Clinic staff to provide an array of services to those in need. To become a volunteer, contact **Anthony Ciatto**, Strategic Partnerships and Volunteer Manager, at **(713) 490-2627** or **volunteer@ sanjoseclinic.org.**

DONATE

San José Clinic receives 90% of our funding from philanthropic sources. Join our financial supporters to help ensure quality care for the uninsured of Houston. You can give in honor or in memory of a loved one online at sanjoseclinic.org/give or by phone at **(713) 490-2633.**

FUNDRAISING EVENT

San José Clinic hosts fundraising events throughout the year – including Art with Heart and Fall Speaker Series in 2021. These events raise vital operating support and awareness. In 2022, the Clinic will celebrate our 100th anniversary with a Centennial Celebration in October 2022.

PATIENT EVENTS

Our patient events, including the Back-to-School event and Patient Christmas Party, bring joy to our patients and their families. You can volunteer at the parties, assist with preparations, or financially support these events.

CORPORATE ENGAGEMENT

Corporate sponsorship of events or programs and matching gift programs are ways for companies to get involved.

COLLABORATIVE PARTNERS

San José Clinic relies on volunteer healthcare providers and other community volunteers from institutions of higher learning, church groups and other faithbased and community service organizations and retirees. In addition to the much needed manpower, donated medications, supplies and support from funders combine to keep the Clinic costs at a minimum.

WAYS TO GIVE

Your monetary and in-kind gifts help San José Clinic continue to fulfill our mission to provide quality healthcare for the uninsured.

DONATE ONLINE at sanjose clinic.org/give

MAKE AN ANNUAL GIFT, become a sustaining giver, or give in honor or memory of someone special.

BE TAX-WISE by donating appreciated securities, such as stock or mutual funds.

MAKE A MATCHING GIFT through your company match and amplify your gifts.

PLANNED GIFTS are a very thoughtful way to provide for the future needs of San José Clinic.

For more information, please call (713) 490-2633.



Genesis Rivas-Ponce

The Employee of the Year for 2021 is Genesis Rivas-Ponce, Operations Analyst. She started as a volunteer, became a staff member of SJC, and quickly skyrocketed to becoming our 2021 Employee of the Year! Genesis is self-motivated and always eager to help in any department of the clinic. Colleagues remark on her willingness to support in any capacity and her passion for healthcare of the underserved. When asked about what she likes most about the clinic, Genesis said, "All I really have to say is that I love this clinic! The staff here are amazing and are great at what they do. I'm really just glad to be able to be a part of the team."

We love having Genesis on OUR team and thank her for an amazing year of service!

·Ô· SAN JOSÉ CLINIC

ART WITH HEART: Rembrandt at the Ranch

On May 8, 2021, 220 guests gathered at the annual Art with Heart event for the Clinic's first in-person gathering since 2019. This year's event honored Our Lady of Guadalupe Church, St. Laurence Catholic Church, and Shelley and Bob Schick each with the Portrait of Compassion Award. Suzanne and Mark Clevenger, the event chairs, were on hand to address the audience and thank everyone for their support of the Clinic at this celebration of philanthropy under the Texas sky at George Ranch Historical Park! His Eminence Daniel Cardinal DiNardo was in attendance to address the guests and request that they would pray that God will continue to bless and celebrate both locations of the Clinic – including the newest location in Fort Bend County. Through sponsorship underwriting, art and jewelry sales, as well as silent auctions, this year's event raised over \$ 198,510 which will be used to further the Clinic's mission.



11TH ANNUAL FALL SPEAKER SERIES

Once again in 2021, the Clinic presented the annual Fall Speaker Series in a virtual format. To try to understand this pandemic and the challenges it has presented to all of us in healthcare, we looked at the Nexus of Science, Healthcare and Policy during our Fall Speakers Series conversation with David Leebron and Dr. Stephen Hahn. This complicated triangle simply brought us to the conclusion - we need to stay the course of our mission to provide healing through quality healthcare and education with respect and compassion for those with limited access to care. We start our 100 years of service now, in 2022, renewed with the hope of forever healing those we serve. We surpassed our goal and raised \$101,175 in total revenue. Thank you to everyone who helped us make Fall Speaker Series 2021 a success!





BACK TO SCHOOL EVENT

In August 2021, San José Clinic successfully distributed nearly 200 packs of school supplies along with socks, underwear, toys and snacks into backpacks for children of patients at the clinic during a drive-through, COVID-19 safe event in our parking lot! This amazing event was completed with help from The Charity Guild of Catholic Women, Orbit and the Astros Foundation, Pierpont Communications, McKinsey & Company and H-E-B Community Foundation.



94TH ANNUAL CHRISTMAS PARTY

In December 2021, we once again held our second patient party in the parking lot – our 94th Annual Christmas Party where 97 families and over 250 children were able to walk through different stations to pick out stuffed animals, wooden toys, cookie-making kits, drink hot chocolate and receive gift cards from Target and H-E-B. Children were also able to meet Santa and Mrs. Claus while grabbing tasty hot cocoa and securing a high five from H-E-Buddy! This event was supported by The Charity Guild of Catholic Women, Pierpont Communications, and H-E-B Community Foundation.



SAN JOSÉ CLINIC SOCIETIES LAUNCH

In 2021, San José Clinic was pleased to launch our new giving societies – the Bishop Dubuis Lifetime Giving Society, which recognizes those members that have lifetime giving amounts to the Clinic of over \$100,000, and the Monsignor Walsh Donor Society, which recognizes supporters that have either 5 consecutive years of any level of giving, made a single gift of \$1,000 in the past calendar year, or that have committed a planned gift of future support to the Clinic. We were pleased to have His Eminence Daniel Cardinal DiNardo and Auxiliary Bishop Italo Dell'Oro join us at the inaugural inductions for these two societies. We love being able to recognize Clinic supporters in this special way.



DONOR ROLLS

\$600,000-\$50,000

Archdiocese of Galveston-Houston Bank of America Charitable Foundation Catholic Charities CHI St. Lukes Health Houston Methodist Hospital Lori Gallagher and Curtis W. Huff * MD Anderson Foundation Scanlan Foundation United Way of Greater Houston

\$49,999 - \$25,000

Charity Guild of Catholic Women Strake Foundation The Brown Foundation, Inc. The Fondren Foundation

\$24,999 - \$10,000

Catholic Endowment Foundation CHI St. Lukes Foundation David Harvey and Mikki Hebl * Joan and Philip Morabito +* John P. McGovern Foundation Kimberly and Judson H. Holt * Kristy and Ronald K. Crabtree * Lupe Tortilla Marianita Paddock and Lee Snodgrass * Mary T. and Ronald E. Neal + * Michelle and Hector Herrera + * Patricia and Paul Yetter * Patricia and William C. Mitchell * Paule Anne and Richard Lewis + * Pemmy Smith Foundation Pierpont Communications, Inc. St. Laurence Catholic Church St. Vincent De Paul Catholic Church Suzanne and Mark Clevenger * Texas State Council Charities Knights of Columbus

\$9,999 - \$5,000

Catherine and Jerry Giegerich * Catherine and John Holecek * Chevrons Humankind Matching Gift Program Christina Deajon * Congregation of the Sisters of Charity of the Incarnate Word Connie and Elias Cortina * Dona and Albert Clay, III * **Fidelity Investments** Greater Houston Community Foundation Harriet & Joe Foster Foundation Houston Texans Foundation Irene and Brian Binash * Jean and Michael Phillips * Karen Chapman *

Kay and Joseph J. Dusek * Lisa and Thomas L. DeBauche * Marek Family Foundation Monica and Ernest Grandinetti * Morgan Stanley Roxanne and Charles van Ravenswaay * Sentinel Trust Company Shell Oil Company Foundation Shelley and Robert M. Schick + * Specs Wine, Spirits & Finer Foods St. John Vianney Catholic Church Susan and Bill Bartlett * Susan F. Pokorny-Egolf and Thomas H. Egolf * The Eugene & Felice Malloy Family Foundation Tracy and Ken W. Janda * Vanguard Charitable

\$4,999 - \$1,000

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Sean Carson Information Technology Director

Anthony Ciatto Strategic Partnerships and Volunteer Manager

Lisa Lloyd, PTA, MBA Practice and Quality Manager

Amy A. Manrique, RDH, BSDH Dental Practice Manager

Michael Wisnoski, DDS Dentist

2021 FINANCIALS

Annual Giving	\$410,083
Program Funding	\$1,569,188
Patient Income	\$683,322
Foundations	\$1,096,155
Corporations and Organizations	\$1,079,290
In-kind Contributors	\$7,951,298
Special Events	\$292,171
Investment and Other Income	\$1,215,916
Total	\$13,133,120

Thank you!

Your dedication and generosity play a tremendous role in ensuring thousands of hard-working, uninsured Texans can receive quality healthcare. Thank you for recognizing the value of providing a respectful dignified health home for those in need.





OUR MISSION:

To provide healing through quality healthcare and education with respect and compassion for those with limited access to care.

Founded in 1922, San José Clinic is a 501 (c)(3) non-profit organization, a United Way Partner, a Texas Medical Center member institution, and a ministry of the Archdiocese of Galveston-Houston.

San José Clinic (Midtown) 2615 Fannin St, Houston, TX 77002 - Tel: (713) 228-9411

San José Clinic (Fort Bend) 1615 Avenue E, Rosenberg, TX 77471 - Tel: (832) 945-6711

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