

San José Clinic 2006-2011 Strategic Plan

The core purpose of San José Clinic is to provide healthcare to the disenfranchised following the example of Jesus Christ.

Compassion, dignity, advocacy, leadership, and service are our guiding principles.

San José Clinic's goal for 2011:

By the year 2011, San José Clinic is breaking down barriers to healthcare access for the disenfranchised.

Strategic Issues and Goals:

1. Facility: In 2011 San José Clinic is operating one location housed in a new facility that is a highly visible, multi-level building providing health care services in partnership with others. The facility breaks down barriers to healthcare access by combining and expanding San José Clinic's strengths (medical specialties, dental, spirituality, volunteers) with the strengths of other organizations under one roof and reaching distant parishes and neighborhoods via mobile vans that dock at the Clinic facility.

2. Services: In 2011 San José Clinic is providing healthcare services that are compliant with local and national standards with outcomes that are above comparable benchmarks. San José Clinic's healthcare services include: dental, medical, psychological, preventive, educational, and social work services.

3. Funding: In 2011 San José Clinic has a variety of secure sources of funding, including an endowment and planned giving program, to provide continual, reliable, adequate financial support for the Clinic's healthcare services and operational needs. In 2011 San José Clinic begins each fiscal year with funds already in place.

4. Staff/volunteers: In 2011, the staffing of San José Clinic includes employees and volunteers who are well trained, certified, licensed, and degreed, working at the appropriate levels of the organization in order to provide quality healthcare, administration and support. In 2011, San José Clinic is appropriately staffed with enough employees and volunteers to ensure the provision of optimum health care.

In 2011 all employees and volunteers are:

- committed to the mission of San José Clinic;
- understanding of the primary role of the organization as providing quality and compassionate healthcare to the disenfranchised poor;
- empowered to effect change as participating members of the San José Clinic team;
- challenged to grow and support their desires to develop professionally; and
- recognized for good performance and contributions to the mission of San José Clinic.

In addition, in 2011 all employees are justly compensated for their work.

5. Partnerships: In 2011 San José Clinic is participating in broad based partnerships with healthcare providers, educational institutions, foundations, professional organizations, community organizations, and faith-based institutions. These partnerships enable San José Clinic to continue to meet the growing needs of the uninsured and underinsured.